

Jeffery Spears

From: Kari Pallotto <k.pallotto@ring.com>
Sent: Monday September 16, 2019 9:39 AM
To: Jeffery Spears
Subject: Fwd. Palm Bay
Attachments: IMG_5737.PNG IMG_5738.PNG IMG_5739.PNG

Follow Up Flag Follow up
Flag Status. Flagged

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Good morning Sgt how are you? I just wanted to follow up and show you how your residents of Palm Bay love your agency on neighbors

- 160 likes
- 45 comments
- Positive Feedback
 - o its great news
 - o Excellent welcome aboard"
 - o Please see attachment for add'l comments

Please let me know if you need any further information or questions.

Happy Posting and Be Safe

Kari Pallotto

Visit us at booth 4826 at IACP October 27-29

Partner Success Manager
c. 954-609-7689



1523 26th St
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch

[See our agency success stories](#)

Palm Bay Police Department has joined Neighbors

Your Ring Neighborhood just got a whole lot stronger

We're excited to announce that the Palm Bay Police Department has joined Neighbors! While this app is not monitored by law enforcement 24/7 PBPD can now view, post and respond to crime and safety related information posted on the Neighbors app. PBPD can also submit video requests to help with active investigations in your area. By working together we can all make Palm Bay a safer community.

Please remember: for emergency situations always call 911

just now

👍 160 🗨️ 45

👍 Helpful

🗨️ Comment

➦ Share

Neighbors Comments

Neighbor19

19 days ago • 0

Should have dates on events

👍 4 🗨️ Reply

 1  Reply

Neighbor28

19 days ago ...

Excellent 🙏

 1  Reply

Neighbor36

19 days ago ...

Great!!

 1  Reply

Neighbor30

19 days ago ...

It's a Great News!

 0  Reply

Neighbor30

19 days ago ...

Excellent

 0  Reply

Neighbor37

19 days ago ...

excellent

 0  Reply

Neighbor30

19 days ago ...

 1  Reply

Neighbor39

19 days ago ...

Excellent! Welcome aboard 😊 JdR

 1  Reply

Neighbor32

18 days ago ...

Excellent!

 0  Reply

Neighbor42

18 days ago ...



Great

 1  Reply

Neighbor26

18 days ago ...



That's great !!! Welcome PBPD 💙

 1  Reply

Neighbor31

18 days ago ...

This is great!!!

 0  Reply

Neighbor21

18 days ago ...

Jeffery Spears

From Kari Pallotto <k.pallotto@ring.com>
Sent: Friday September 13 2019 8:01 AM
To Jeffery Spears
Subject: Re: From the City of Palm Bay RE. Ring Introduction & Onboarding!

Follow Up Flag Follow up
Flag Status Flagged

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Hi, you are all set to use the portal Do you need any additional training? I can help with whatever you may need
Thank you

On Thu Sep 12 2019 at 4:35 PM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Thank you What is the next part in our process I apologize with any lack in communication its been very busy here

From Kari Pallotto <k.pallotto@ring.com>
Sent Thursday September 12 2019 4:31 PM
To. Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject Fwd Ring Introduction & Onboarding!

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Hello, here is the original email sent with that in it I hope all is going well.

Thank you

----- Forwarded message -----

From **Bradley Wentlandt** <bradley.wentlandt@ring.com>
Date Tue, Jul 30, 2019 at 8:31 AM
Subject Ring Introduction & Onboarding!
To Jeffery Spears <Jeffery.Spears@palmbayflorida.org> Kari Pallotto <k.pallotto@ring.com>

Good Morning Sergeant Spears!

Jeffery Spears

From: Jeffery Spears
Sent: Thursday July 11 2019 9:24 AM
To: Erich Messenger
Cc: Chris Imel John Resh
Subject: FW From the City of Palm Bay RE Ring & Palm Bay PD
Attachments: Palm Bay.docx

Follow Up Flag: Follow up
Flag Status: Flagged

Morning sir

Could you please review and approve the attached MOU from Ring We have spoken to Ring regarding a LEO portal offered to agencies at no costs and viewed a presentation of the portal This program provides law enforcement personnel the ability to review video footage and communicate with Ring customers and citizens who utilize the neighbors app The video is shared with their consent If evidence of crimes or other footage is needed for our use, a subpoena and/or warrant will be sought If there are any other questions you have regarding this please let me know This MOU is written and provided by Ring's legal team

Thanks!

Jeff

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, June 24, 2019 12:55 PM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject: Re From the City of Palm Bay RE Ring & Palm Bay PD

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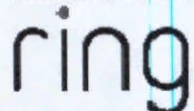
Hey Jeff

Is Tuesday 7/2 too soon? How about the 8th?

Here's the MOU Have your attorney contact me directly with any issues or questions

Brad

Brad Wentlandt
Law Enforcement Liaison



1523 26th St
Santa Monica CA 90404

414-940-1676

bw@ring.com



Download the Neighbors App.
Join the new neighborhood watch

On Mon, Jun 24, 2019 at 11:05 AM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Hey Brad!

When would be a good time you could come and speak to us and potentially do another demo? Ive spoken to my commander in investigations and hes on board Also, do you have a copy of a MOU? Our MOUs are approved through our City Attorney's Office and I'd like to get them one to look at to make sure the language is correct Thanks!

From. Brad Wentlandt <bradley.wentlandt@ring.com>

Sent Friday, May 31, 2019 3:46 PM

To Jeffery Spears <Jeffery.Spears@palmbayflorida.org>

Subject. Re: Ring & Palm Bay PD

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10-4!

Sent from my iPhone

On May 31 2019 at 2.45 PM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

I don't have any questions. Its just a work in progress...we having been going through re-accreditation process and going through a new police selection process....so it could be just a bit, unfortunately

From Bradley Wentlandt <bradley.wentlandt@ring.com>

Sent: Friday May 17 2019 12:04 PM

To: Danielle Featherston <Danielle.Featherston@palmbayflorida.org>, Jeffery Spears

<Jeffery.Spears@palmbayflorida.org>

Subject Re Ring & Palm Bay PD

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Good Morning,

Just a quick check in on our status. Any questions I can answer?

Brad

Brad Wentlandt

Law Enforcement Liaison

ring

1523 26th St

Santa Monica, CA 90404

414-940-1676

bw@ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch

On Wed, May 1 2019 at 9:54 PM Bradley Wentlandt <bradley.wentlandt@ring.com> wrote

Thanks for your time today We're excited at the possibility of collaborating with Palm Bay to reduce crime in the community Attached to this email is the Memorandum of Understanding Please circulate for review and contact me directly if there are any concerns or requested modifications

I'm also available to come out and present in person or via webinar to staff at the PD

A quick recap of the information I shared today

The cornerstone of this effort is the Neighbors app a smartphone app that allows citizens to participate in a digital neighborhood watch, sharing crime and safety information with their neighbors

- The Neighbors app is free to download Users are not required to own a Ring device
- Neighbors share crime and safety information with their neighbors in the form of video, photos or text
- The app is completely vendor neutral Neighbors can upload and share videos from any home surveillance system
- Neighbors receive real-time alerts about crime and safety incidents occurring in their neighborhood
- Moderators actively review all posts to ensure they are crime & safety related

The Neighbors Law Enforcement Portal is a web-based portal that allows law enforcement to collaborate with members of the online community using the Neighbors app

- The Neighbors Portal displays all of the publicly shared posts from the neighbors app in the form of an interactive feed and pin map
- Law enforcement can engage neighbors by commenting on posts, requesting or sharing additional information
- The Portal allows law enforcement to send hyper-local alerts to neighborhoods
- When a crime occurs, the Portal provides a mechanism to submit a request for video to Ring device owners

Brad

--

Brad Wentlandt

Law Enforcement Liaison/Territory Manager

ring

1523 26th St

Santa Monica, CA 90404

414-940-1676

bw@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

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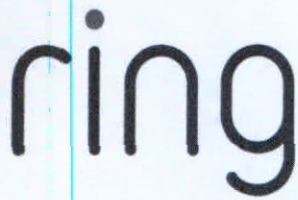
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Neighbors by Ring

Memorandum of Understanding

This agreement is entered into this ____ day of _____, 20__ by and between Ring LLC ("Ring") and the Palm Bay Police Department ("Agency") (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Palm Bay ("City") neighborhoods safer

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android)
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations, and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities

Ring

- Make the Neighbors App available to City residents free of charge
- Make the Neighbors Portal available to Agency free of charge including ongoing support and training for Agency employees

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party, provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring s terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal

Compensation

At no point shall either party receive compensation from each other as a result of this program

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential

RING LLC

Date _____

Signature _____

Name: _____

Title: _____

Agency

Palm Bay Police Department

Date _____

Signature _____

Name _____

Title _____

Jeffery Spears

From: Jeffery Spears
Sent: Wednesday, June 26, 2019 8:13 PM
To: bradley.wentlandt@ring.com
Subject: Accepted Invitation Palm Bay Ring LE Portal Presentation @ Tue Jul 9 2019 11am 12pm (EDT) (jeffery.spears@palmbayflorida.org)

Jeffery Spears

From: Jeffery Spears
Sent: Wednesday, June 26, 2019 4:11 PM
To: Brad Wentlandt
Subject: RE: From the City of Palm Bay - RE From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay RE Ring & Palm Bay PD

Follow Up Flag: Follow up
Flag Status: Flagged

Great, thanks

From: Brad Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, June 26, 2019 4:06 PM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject: Re From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay - RE From the City of Palm Bay RE Ring & Palm Bay PD

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10-4 I'll put it on my calendar and send you a copy

Sent from my iPhone

On Jun 26, 2019, at 4:03 PM, Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Hey Brad were all set for July 9 at 11

From: Brad Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, June 24, 2019 4:21 PM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject: Re From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay RE Ring & Palm Bay PD

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No, Tuesday is great, I have to head to DC on Wednesday

Sent from my iPhone

On Jun 24, 2019, at 3:57 PM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Lol.. oh man I don't want you traveling and working on your birthday What about Wednesday or shortly thereafter?

From: Brad Wentlandt <bradley.wentlandt@ring.com>

Sent: Monday, June 24, 2019 3:56 PM

To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>

Subject: Re From the City of Palm Bay RE From the City of Palm Bay RE From the City of Palm Bay - RE Ring & Palm Bay PD

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Full disclosure it's my birthday and I have to be home by 5

11 would be great

Sent from my iPhone

On Jun 24, 2019, at 2:45 PM, Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

It could Tuesdays are our meeting days, especially in the am And I was hoping to get a couple night shift guys in to take a look as well But if 11 is whats best for you I can send it out and make it work

From: Brad Wentlandt <bradley.wentlandt@ring.com>

Sent: Monday June 24 2019 2:21 PM

To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>

Subject: Re From the City of Palm Bay RE From the City of Palm Bay RE Ring & Palm Bay PD

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Would 11 AM work?

Sent from my iPhone

On Jun 24, 2019, at 2:00 PM, Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

What about the 9th? Not everyone works on Mondays But Tues afternoon would be perfect if you can make that work

From: Bradley Wentlandt

<bradley.wentlandt@ring.com>

Sent: Monday, June 24, 2019 12:55 PM

To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>

Subject. Re From the City of Palm Bay RE Ring & Palm Bay PD

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Hey Jeff,

Is Tuesday 7/2 too soon? How about the 8th?

Here's the MOU Have your attorney contact me directly with any issues or questions

Brad

Brad Wentlandt
Law Enforcement Liaison
<~WRD000.jpg>
1523 26th St
Santa Monica, CA 90404
414-940-1676
bw@ring.com

<~WRD000.jpg>

[Download the Neighbors App.](#)
Join the new neighborhood watch

On Mon Jun 24 2019 at 11:05 AM Jeffery Spears
<Jeffery.Spears@palmabayflorida.org> wrote

Hey Brad!

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Sent Friday, May 31, 2019 3:46 PM
To Jeffery Spears

<Jeffery.Spears@palmbayflorida.org>

Subject. Re Ring & Palm Bay PD

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10-4!

Sent from my iPhone

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<bradley.wentlandt@ring.com>

Sent: Friday May 17 2019 12:04 PM

To. Danielle Featherston

<Danielle.Featherston@palmbayflorida.org> Jeffery Spears

<Jeffery.Spears@palmbayflorida.org>

Subject Re Ring & Palm Bay PD

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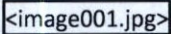
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Brad Wentlandt

Law Enforcement Liaison

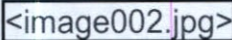
 <image001.jpg>

1523 26th St

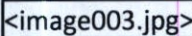
Santa Monica, CA 90404

414-940-1676

bw@ring.com

 <image002.jpg>

[Download the Neighbors App.](#)
Join the new neighborhood watch

 <image003.jpg>

On Wed, May 1, 2019 at 9:54 PM

Bradley Wentlandt

<bradley.wentlandt@ring.com> wrote

Thanks for your time today We're excited at the possibility of collaborating with Palm Bay to reduce crime in the community Attached to this email is the Memorandum of Understanding Please circulate for review and contact me directly if there are any concerns or requested modifications.

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Brad

Brad Wentlandt

Law Enforcement Liaison/Territory
Manager

<~WRD000.jpg>

1523 26th St

Santa Monica CA 90404

414-940-1676

bw@ring.com

LAPD Crime Study [Ring Partners with LAPD
to Reduce Crime in Wilshire Park](#)

Shark Tank [Shark Tank's Biggest
Company](#) (password: ring)

LA Times Ring modernized the doorbell,
then went to war against crime

USA Today Police say crime drops with
video doorbell

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Jeffery Spears

From Jeffery Spears
Sent: Monday June 24, 2019 2:00 PM
To. Bradley Wentlandt
Subject RE: From the City of Palm Bay RE Ring & Palm Bay PD

Follow Up Flag Follow up
Flag Status: Flagged

What about the 9th? Not everyone works on Mondays But Tues afternoon would be perfect if you can make that work

From. Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent Monday, June 24, 2019 12:55 PM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject. Re: From the City of Palm Bay RE Ring & Palm Bay PD

CAUTION: This email originated from outside of the organization Do not click links or open attachments unless you recognize the sender and know the content is safe

Hey Jeff

Is Tuesday 7/2 too soon? How about the 8th?

Here's the MOU Have your attorney contact me directly with any issues or questions

Brad

Brad Wentlandt
Law Enforcement Liaison

ring

1523 26th St
Santa Monica, CA 90404
414-940-1676
bw@ring.com



Download the Neighbors App.
Join the new neighborhood watch

On Mon, Jun 24, 2019 at 11:05 AM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Hey Brad!

When would be a good time you could come and speak to us and potentially do another demo? Ive spoken to my commander in investigations and hes on board Also, do you have a copy of a MOU? Our MOUs are approved through our City Attorney's Office and I'd like to get them one to look at to make sure the language is correct Thanks!

From: Brad Wentlandt <bradley.wentlandt@ring.com>
Sent Friday, May 31, 2019 3:46 PM
To Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject: Re: Ring & Palm Bay PD

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10-4!

Sent from my iPhone

On May 31, 2019, at 2:45 PM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote:

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From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent Friday, May 17, 2019 12:04 PM
To Danielle Featherston <Danielle.Featherston@palmbayflorida.org> Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject. Re: Ring & Palm Bay PD

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Good Morning

Just a quick check in on our status Any questions I can answer?

Brad

Brad Wentlandt

Law Enforcement Liaison

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I'm also available to come out and present in person or via webinar to staff at the PD

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The Neighbors Law Enforcement Portal is a web-based portal that allows law enforcement to collaborate with members of the online community using the Neighbors app

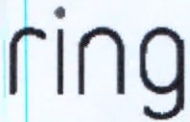
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Brad

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Brad Wentlandt

Law Enforcement Liaison/Territory Manager



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LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

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Jeffery Spears

From: Jeffery Spears
Sent: Monday, June 24, 2019 11:06 AM
To: Brad Wentlandt
Subject: RE: Ring & Palm Bay PD

Follow Up Flag: Follow up
Flag Status: Flagged

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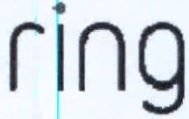
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Law Enforcement Liaison



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bw@ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch

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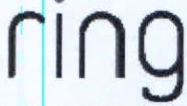
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Subject RE. Ring & Palm Bay PD

Follow Up Flag Follow up
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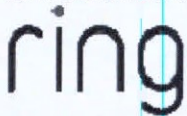
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Law Enforcement Liaison/Territory Manager



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Jeffery Spears

From: Jeffery Spears
Sent: Wednesday, May 22, 2019 3:53 PM
To: Bradley Wentlandt
Subject: RE Ring & Palm Bay PD

Follow Up Flag Follow up
Flag Status. Flagged

Sorry for the delay, I have been busy and out of the office last week I am hoping to present to our staff soon Trying to catch them is difficult as well, especially as we prepare for our Accreditation Assessment I will keep you posted

From Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Friday, May 17 2019 12:04 PM
To Danielle Featherston <Danielle.Featherston@palmbayflorida.org>, Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject Re Ring & Palm Bay PD

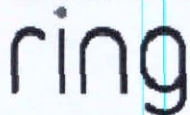
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Law Enforcement Liaison



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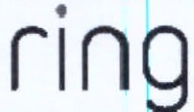
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Law Enforcement Liaison/Territory Manager



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Shark Tank: [Shark Tank's Biggest Company \(password ring\)](#)

LA Times [Ring modernized the doorbell, then went to war against crime](#)

USA Today [Police say crime drops with video doorbell](#)

Jeffery Spears

From: Jeffery Spears
Sent: Wednesday, May 1, 2019 10:00 PM
To: Chris Imel John Resh
Subject: Fwd: Ring & Palm Bay PD
Attachments: Palm Bay.docx

Follow Up Flag. Follow up
Flag Status. Flagged

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, May 1, 2019 9:54:50 PM
To: Danielle Featherston, Jeffery Spears
Subject: Ring & Palm Bay PD

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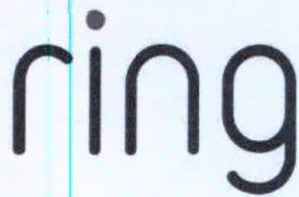
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Brad



Neighbors by Ring

Memorandum of Understanding

This agreement is entered into this ____ day of _____, 20__ by and between Ring LLC (“Ring”) and the Palm Bay Police Department (“Agency”), (collectively the “parties”) and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app (“Ring Neighbors”) and encourage community engagement as we work together to make Palm Bay (“City”) neighborhoods safer

- Neighbors by Ring app (“Neighbors App”) is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android)
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood
- As part of the program, Agency may
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations, and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities

Ring

- Make the Neighbors App available to City residents free of charge
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. Either party may terminate Agency’s participation in the program at any time by providing 30 days’ written notice to the other party, provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days’ written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law as applicable Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential

RING LLC

Date _____

Signature _____

Name: _____

Title _____

Agency

Palm Bay Police Department

Date _____

Signature. _____

Name: _____

Title: _____

Jeffery Spears

From: Kari Pallotto <k.pallotto@ring.com>
Sent: Monday, August 19, 2019 2:46 PM
To: Jeffery Spears
Subject: Re: From the City of Palm Bay RE From the City of Palm Bay RE Recap of our call

Follow Up Flag Follow up
Flag Status: Flagged

CAUTION: This email originated from outside of the organization Do not click links or open attachments unless you recognize the sender and know the content is safe

Hello I hope this email finds you well! Thank you for the information How does next Wednesday, August 28th at 130pm? Please let me know if that works for you I will go ahead and send over the invite to all the coordinators

Thank you

On Mon, Aug 19, 2019 at 2:14 PM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Hi Kari I have listed below in red the names for the coordinator team Do you have dates available next week by chance? Tues or Wed preferably

From. Kari Pallotto <k.pallotto@ring.com>
Sent Thursday, August 15, 2019 9 18 AM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject Re: From the City of Palm Bay RE Recap of our call

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Hello No problem I understand I just wanted to update dates so you had I know with school starting this week it is crazy on top of all the other stuff going on

Be safe

On Thu, Aug 15 2019 at 9:16 AM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Yes mam. I sent you an email the other day Sorry for the delay...we have been quite busy Im still confirming who will be the coordinators I will be getting back to you very soon

From. Kari Pallotto <k.pallotto@ring.com>
Sent Wednesday, August 14, 2019 6:29 PM
To Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject Fwd Recap of our call

CAUTION This email originated from outside of the organization Do not click links or open attachments unless you recognize the sender and know the content is safe

Good evening how are you? I am just following up with the below email to see if you have figured out dates New dates

Monday August 19th 10am

Tuesday August 20th 3pm

Wednesday August 21st 3pm

Friday August 23 anytime

Looking forward to hearing from you

----- Forwarded message -----

From Kari Pallotto <k.pallotto@ring.com>
Date Mon, Aug 5, 2019 at 5:59 PM
Subject Recap of our call
To Jeffery Spears <Jeffery.Spears@palmbayflorida.org>

Thank you for connecting with me earlier Below you'll find a recap of our call and next steps

Recap of Onboarding Steps

- 1 Assessment Webinar

a I'll ask the Coordinator team questions about Palm Bay structure and operations, and we'll create a Neighbors Portal rollout plan together

2 In-App Announcement

Ring will notify our existing Neighbors app users in your community that Palm Bay PD has joined

a Your PIO approves and schedules the in-app announcement

3 Neighbors Portal Activation and Account creation

Once announced, I'll activate your Neighbors Portal and create accounts for the Coordinators and Early Adopters

4 Workshop Webinar

Your Early Adopters will bring their Neighbors Portal accounts to a webinar and we will comment post and/or video request

Next Steps

1 Assessment Webinar (one hour)

a Here are my available times over the next week: anytime/ 8/14, 8/15, 8/16 anytime

b Please work with the Coordinators' calendars and select a time

2 In-App Announcement

I'll send an email to your PIO to begin the in app announcement approval process

3 Beats Map

Needed so we can create your Assigned Areas if you choose to have these

a Please send me a PDF or JPEG of your beats/districts

4. Partnership Coordinator a main champion for the Ring partnership

o Name – Jeffery Spears

o Email jeffery.spears@palmbayflorida.org

• **Press/Media Coordinator** typically the PIO who will coordinate the initial partnership announcement and ongoing PR

o Name – Lieutenant Steve Bland

o Email – steve.bland@palmbayflorida.org

• **Community Relations Coordinator** the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

o Name Officer David Porter

o Email David.porter@palmbayflorida.org

• **Investigative Coordinator** your resident expert when the department wants to send a video request This person will be trained on best practices for ensuring the maximum participation and sharing of videos

o Name – Sergeant Jeffery Spears

o Email

• **Social Media Coordinator** your resident expert who is responsible for posting to social media.

o Name - Lieutenant Steve Bland

o Email

Please let me know if you need anything further at this time

Kari Pallotto

Partner Success Manager
c. 954-609-7689



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Santa Monica, CA 90404
www.ring.com



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Kari Pallotto

Partner Success Manager
c. 954-609-7689



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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[See our agency success stories](#)

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--
Kari Pallotto

Visit us at booth 4826 at IACP October 27-29

Partner Success Manager
c. 954-609-7689



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Santa Monica, CA 90404
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Jeffery Spears

From. Jeffery Spears
Sent. Tuesday, July 30, 2019 5:33 PM
To· Bradley Wentlandt; Kari Pallotto
Cc Chris Imel, John Resh
Subject: Re: Ring Introduction & Onboarding!

Follow Up Flag Follow up
Flag Status: Flagged

Thanks Brad! Looking forward to it

From. Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent Tuesday, July 30, 2019 8:31.53 AM
To. Jeffery Spears <Jeffery.Spears@palmbayflorida.org>· Kari Pallotto <k.pallotto@ring.com>
Subject Ring Introduction & Onboarding!

CAUTION This email originated from outside of the organization Do not click links or open attachments unless you recognize the sender and know the content is safe

Good Morning Sergeant Spears!

Attached is a fully executed copy of the Ring MOU

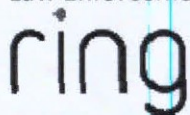
We're very excited to begin our partnership with Palm Bay and I'd like to introduce you to your Partner Success Manager Kari Pallotto

Kari will oversee all aspects of Ring's relationship with PBPD, onboarding and implementation of the Law Enforcement Portal. Kari is a recently retired Broward County deputy with extensive experience She will be a great resource for you as you implement the partnership

Kari will be in contact soon to schedule a discovery call with you gather information and schedule a date for training and onboarding.

Very excited to get this project going and reduce crime in Palm Bay!

Brad Wentlandt
Law Enforcement Liaison

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font.

1523 26th St
Santa Monica CA 90404
414-940-1676
bw@ring.com



[Download the Neighbors App.](#)

Join the new neighborhood watch

Jeffery Spears

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Tuesday July 30 2019 8:32 AM
To: Jeffery Spears, Kari Pallotto
Subject: Ring Introduction & Onboarding!
Attachments: Palm Bay Executed.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

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Good Morning Sergeant Spears!

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Kari will be in contact soon to schedule a discovery call with you, gather information and schedule a date for training and onboarding.

Very excited to get this project going and reduce crime in Palm Bay!

Brad Wentlandt
Law Enforcement Liaison



1523 26th St
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414-940-1676
bw@ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 19 day of July, 2019 by and between Ring LLC ("Ring") and the Palm Bay Police Department ("Agency") (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Palm Bay ("City") neighborhoods safer

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android)
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood
- As part of the program Agency may
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities

Ring

- Make the Neighbors App available to City residents free of charge
- Make the Neighbors Portal available to Agency free of charge including ongoing support and training for Agency employees

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party, provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law as applicable Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal

Compensation

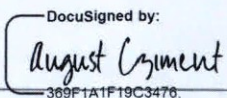
At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure reasonably should be considered as confidential

RING LLC

Date: 7/22/2019

Signature  309F1A1F19C3476

Name August Cziment

Title: Director of Operations

Agency

Palm Bay Police Department

Date: 7/18/19

Signature Nelson Moya

Name: Nelson Moya

Title: Interim Chief of Police

Jeffery Spears

From: Jeffery Spears
Sent: Thursday July 18, 2019 2:19 PM
To: Bradley Wentlandt
Subject: RE: From the City of Palm Bay Today

Follow Up Flag. Follow up
Flag Status. Flagged

Also, if you need me to add the date I can. Didn't know if you guys needed to fill that out.

From: Jeffery Spears
Sent: Thursday July 18, 2019 2:18 PM
To: Bradley Wentlandt <bradley.wentlandt@ring.com>
Subject: RE: From the City of Palm Bay Today

Hey Brad

Attached is signed MOU! Let me know what the next step will be.

Jeff

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Tuesday July 9, 2019 10:05 AM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject: Re: From the City of Palm Bay - Today

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10-4

On July 9, 2019 at 10:04 AM, Jeffery Spears <jeffery.spears@palmbayflorida.org> wrote

Hey brad, when you get here either email me or call 321-355-8690

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DISCLAIMER

Jeffery Spears

From: Jeffery Spears
Sent: Thursday July 18, 2019 2:18 PM
To: Bradley Wentlandt
Subject: RE: From the City of Palm Bay Today
Attachments: Ring MOU.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Hey Brad

Attached is signed MOU! Let me know what the next step will be

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Sent: Tuesday, July 9, 2019 10:05 AM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
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Neighbors by Ring

Memorandum of Understanding

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- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations, and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods

With an understanding that a robust active and engaged user community is essential to the immediate sustained and ongoing success of the program, the parties agree to the following responsibilities

Ring

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- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees

Agency

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consent of the owner or properly issued legal process that complies with federal and state law as applicable Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law the Parties shall not disclose the terms of this program or any information that is designated as confidential or that given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential

RING LLC

Date: _____

Signature _____

Name _____

Title: _____

Agency

Palm Bay Police Department

Date: 7/18/19

Signature Nelson Moya

Name Nelson Moya

Title: Interim Chief of Police

Jeffery Spears

From Jeffery Spears
Sent Monday, July 15, 2019 10:22 AM
To Erich Messenger
Cc Chris Imel John Resh
Subject RE: From the City of Palm Bay RE Ring & Palm Bay PD

Follow Up Flag Follow up
Flag Status: Flagged

I have no concerns, thanks!

From Erich Messenger
Sent Monday, July 15, 2019 10:16 AM
To Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Cc Chris Imel <Chris.Imel@palmbayflorida.org>, John Resh <John.Resh@palmbayflorida.org>
Subject RE: From the City of Palm Bay RE Ring & Palm Bay PD

Unless you have some specific concerns it looks fine with me

Erich Messenger
Deputy City Attorney
City of Palm Bay
120 Malabar Road SE
Palm Bay, Florida 32907
(321) 409-7185

From Jeffery Spears
Sent Thursday, July 11, 2019 9:24 AM
To: Erich Messenger <Erich.Messenger@palmbayflorida.org>
Cc Chris Imel <Chris.Imel@palmbayflorida.org>, John Resh <John.Resh@palmbayflorida.org>
Subject FW: From the City of Palm Bay RE Ring & Palm Bay PD

Morning sir.

Could you please review and approve the attached MOU from Ring. We have spoken to Ring regarding a LEO portal offered to agencies at no costs and viewed a presentation of the portal. This program provides law enforcement personnel the ability to review video footage and communicate with Ring customers and citizens who utilize the neighbors app. The video is shared with their consent. If evidence of crimes or other footage is needed for our use, a subpoena and/or warrant will be sought. If there are any other questions you have regarding this, please let me know. This MOU is written and provided by Ring's legal team.

Thanks!

Jeff

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent Monday, June 24, 2019 12:55 PM
To Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject Re: From the City of Palm Bay RE Ring & Palm Bay PD

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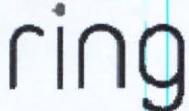
Hey Jeff,

Is Tuesday 7/2 too soon? How about the 8th?

Here's the MOU Have your attorney contact me directly with any issues or questions

Brad

Brad Wentlandt
Law Enforcement Liaison



1523 26th St
Santa Monica CA 90404
414-940-1676
bw@ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch

On Mon Jun 24 2019 at 11:05 AM Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

Hey Brad!

When would be a good time you could come and speak to us and potentially do another demo? Ive spoken to my commander in investigations and hes on board Also, do you have a copy of a MOU? Our MOUs are approved through our City Attorney's Office and I'd like to get them one to look at to make sure the language is correct Thanks!

From. Brad Wentlandt <bradley.wentlandt@ring.com>
Sent Friday, May 31, 2019 3:46 PM
To: Jeffery Spears <Jeffery.Spears@palmbayflorida.org>
Subject Re: Ring & Palm Bay PD

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10-4!

Sent from my iPhone

On May 31, 2019, at 2:45 PM, Jeffery Spears <Jeffery.Spears@palmbayflorida.org> wrote

I don't have any questions. Its just a work in progress...we having been going through re-accreditation process and going through a new police selection process....so it could be just a bit unfortunately

From. Bradley Wentlandt <bradley.wentlandt@ring.com>

Sent Friday, May 17, 2019 12:04 PM

To: Danielle Featherston <Danielle.Featherston@palmbayflorida.org>, Jeffery Spears <Jeffery.Spears@palmbayflorida.org>

Subject: Re Ring & Palm Bay PD

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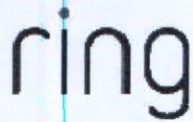
Good Morning,

Just a quick check in on our status Any questions I can answer?

Brad

Brad Wentlandt

Law Enforcement Liaison



1523 26th St

Santa Monica, CA 90404

414-940-1676

bw@ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch

On Wed, May 1 2019 at 9:54 PM Bradley Wentlandt <bradley.wentlandt@ring.com> wrote

Thanks for your time today We're excited at the possibility of collaborating with Palm Bay to reduce crime in the community Attached to this email is the Memorandum of Understanding Please circulate for review and contact me directly if there are any concerns or requested modifications

I'm also available to come out and present in person or via webinar to staff at the PD

A quick recap of the information I shared today

The cornerstone of this effort is the Neighbors app, a smartphone app that allows citizens to participate in a digital neighborhood watch, sharing crime and safety information with their neighbors

- The Neighbors app is free to download Users are not required to own a Ring device
- Neighbors share crime and safety information with their neighbors in the form of video photos or text

- The app is completely vendor neutral. Neighbors can upload and share videos from any home surveillance system
- Neighbors receive real-time alerts about crime and safety incidents occurring in their neighborhood
- Moderators actively review all posts to ensure they are crime & safety related

The Neighbors Law Enforcement Portal is a web-based portal that allows law enforcement to collaborate with members of the online community using the Neighbors app

- The Neighbors Portal displays all of the publicly shared posts from the neighbors app in the form of an interactive feed and pin map.
- Law enforcement can engage neighbors by commenting on posts, requesting or sharing additional information
- The Portal allows law enforcement to send hyper-local alerts to neighborhoods
- When a crime occurs, the Portal provides a mechanism to submit a request for video to Ring device owners.

Brad

--

Brad Wentlandt

Law Enforcement Liaison/Territory Manager

ring

1523 26th St

Santa Monica, CA 90404

414-940-1676

bw@ring.com

LAPD Crime Study [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank [Shark Tank's Biggest Company](#) (password ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Kari will be in contact soon to schedule a discovery call with you, gather information and schedule a date for training and onboarding.

Very excited to get this project going and reduce crime in Palm Bay!

Brad Wentlandt

Law Enforcement Liaison



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Kari Pallotto

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Partner Success Manager
c: 954-609-7689



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Kari Pallotto

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Partner Success Manager
c: 954-609-7689



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Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch

[See our agency success stories](#)

Jeffery Spears

From Kari Pallotto <k.pallotto@ring.com>
Sent. Wednesday August 28, 2019 3:47 PM
To. Jeffery Spears
Subject: welcome post
Attachments Portal Reference Sheet Palm Bay Police Department FL.pdf

Follow Up Flag Follow up
Flag Status: Flagged

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sgt Spears,

Hope you're doing well. Since we just launched the partnership, can you please create a Welcome Post on Portal in the next day or two? Information and examples below. I have highlighted the areas you can fill in. I have also attached the reference sheet to this email for you to send out to your department. Please let me know if you have any questions. I look forward to seeing your agency communicating with your neighbors!

Title

Palm Bay PD Joins Neighbors!

Address

Enter in an exact address. I recommend a more central part of your jurisdiction (Exact address is never shown to the public).

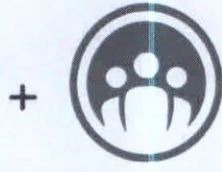
Description

Hello Palm Bay Community! This is [redacted] from Palm Bay PD. Our department is excited to be joining the Neighbors by Ring app in efforts to reduce crime in our Community. This app will allow the Palm Bay PD to inform the community of real time crime and safety events so you can always stay informed. The Neighbors by Ring App also allows you, the user, to see something share something directly with Palm Bay PD. You do not need Ring devices to participate; anyone with any camera system can upload content to the Neighbors App! We are encouraging each and every one of you to spread the word out to the community about the Neighbors App. To download please text "palmbayfl" to 555888. Remember if you see something share something and report it to the Palm Bay PD # [redacted].

Thanks
[redacted]

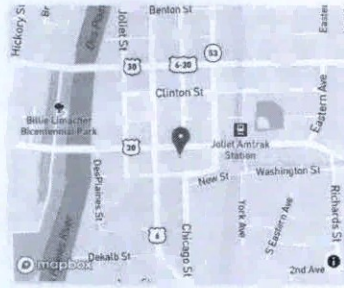
EXAMPLES

< Back To Feed



Joliet Police Department

has joined Neighbors by Ring!



<https://neighbors.ring.com/n/EoWNn> Copy Link

Joliet PD

Safety

The Joliet Police Department has joined Neighbors

Your Ring Neighborhood just got a whole lot stronger. We're excited to announce that the Joliet Police Department (JPD) has joined Neighbors! This will allow JPD to post crime and safety incidents Show More.

89 Views

Posted a day ago

Comments (27)

Load More Comments

Hide Comments

Neighbor 41 21 hours ago

yes

1 Reply

Sgt. Botzum Joliet PD 21 hours ago

People should be aware that this site is not monitored or owned by the Joliet Police Department. If you need immediate police assistance, please call 9-1-1. For non-emergency assistance, you can call 815-726-2491. We will review the posts daily to keep track of what is happening in the community. Sometimes we may reach out to public for assistance. Everyone working together and sharing relevant information will make the City of Joliet a safer city!

12 Reply

Neighbor 32 21 hours ago

Good News for all of us

Westminster Police Department

Westminster Police Department has joined Neighbors Your Ring Neighborhood just got a whole lot stronger We're excited to announce that the Westminster Police Department has joined Neighbors! This will allow W.P.D. to post crime and safety incidents directly to your Neighbors feed to keep you informed of critical events It will also allow W.P.D. we can monitor suspicious activity and respond The more you post critical events, the more W.P.D. can help. By working together we can all make Westminster a safer community.

51 comments 2 views

 154 Comment Share

Load More Comments

Hide Comments

Neighbor 57 14 days ago
How exciting!!!

 1  Reply

Neighbor 52 14 days ago
I don't see any reply from PD. is it real??

 0  Reply

+ Show Replies

Neighbor 59 14 days ago
is the garden Grove police force a member?

 0  Reply

Neighbor 39 14 days ago
I love it

 1  Reply

Kari Pallotto

Visit us at booth 4826 at IACP October 27-29

Partner Success Manager
c. 954-609-7689



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[See our agency success stories](#)

Neighbors Portal Reference Sheet

Quick Start

**For an optimal experience, please access Neighbors Portal using Firefox or Chrome.*

First time logging in

- 1 Check your inbox for an email from **Ring Team**
- 2 Click **Join Portal**
- 3 Follow the prompts to create your account
- 4 Bookmark <https://nw.ring.com/> for quick, easy access to Portal

Returning users:

- 1 Using either Firefox or Chrome, go to <https://nw.ring.com/>
- 2 Enter your log in credentials

Key Takeaways

- 1 **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them
- 2 **Join an Assigned Area.** Let us deliver the most important crime related posts directly to your inbox. Joining an Assigned Area is easy
 - 1 Sign in → click the blue profile icon in the upper right corner → My Profile
 - 2 Click **Select Assigned Area**
 - 3 Choose an **Assigned Area**
- 3 **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

Questions?

For technical support and/or feedback, contact your agency's Ring Partner Success Manager, Kari Pallotto at k.pallotto@ring.com or 954.609.7689.

Special Offers for Law Enforcement

- 1 Download the Neighbors App for free by texting **palmbayfl** to 555888 or visit <https://download.ring.com/palmbay>
- 2 Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code **NBPBFL** and be sure to check out using your official law enforcement email address (example@pbfl.org)

*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Jeffery Spears

From: Kari Pallotto <k.pallotto@ring.com>
Sent: Wednesday, August 28, 2019 2:29 PM
To: Jeffery Spears
Cc: Dawn Strickland, Jessica Welzenbach
Subject: Email to investigations

Follow Up Flag: Follow up
Flag Status: Flagged

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you again for attending the Neighbors Portal Coordinator training. Below you'll find a recap of our call.

1 Commenting and Posting in Portal

Investigators often find actionable intelligence on the Neighbors feed in Portal. Use the Neighbors Feed to see real time crime and safety posts from your residents and think of ways you and your unit can join those conversations.

As discussed, here's the suggested engagement plan for the Investigations Unit.

- Detectives are encouraged to log into Portal, review the Neighbors Feed and take action if applicable.
- Detectives zoom into the map where crimes have occurred, filter by date/time, and see if videos or posts from residents contain intel, persons-of interest or suspects.
- Detectives comment on posts from residents that could be or are related to their cases.
- Detectives can submit video requests for investigations.
- Detectives create Posts to request information regarding incidents (like Tampa PD). To maximize the reach, we recommend creating a Post to complement the video request.
- A Post should always be created alongside a Video Request (VR). When a civilian receives a VR email, they often delete it because they don't understand what the email is for. To provide context around the email, create a Post alongside a VR.

Template for Post

Subject [Video Request] Please submit any helpful evidence

Location [address of incident]

Description On [Date] a crime was committed in the area of [location]. You may have received an email from us requesting captured video that can help solve this case. Please check your email. If you have any evidence (video, photos, etc.) that may help, please share with us by sending any relevant footage to [detective email address].

2. Ring Law Enforcement Guidelines

Here is a link to the Ring Law Enforcement Guidelines. These are also available in the Resources section of Portal. You'll find information regarding how to submit preservation requests, subpoenas and more.

As your Partner Success Manager I'm here to help, so please reach out any time! I'll follow up as we get closer to the onboarding date with more information.

All the best,

Kari Pallotto

Partner Success Manager
c: 954-609-7689



1523 26th St.
Santa Monica, CA 90404
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch

[See our agency success stories](#)

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Kari Pallotto

Visit us at booth 4826 at IACP October 27-29

Partner Success Manager
c: 954-609-7689



1523 26th St.
Santa Monica, CA 90404
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch

[See our agency success stories](#)

Jeffery Spears

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 28, 2019 1 14 PM
To: Jeffery Spears
Subject: You've been invited to join Ring Neighbors Portal

Follow Up Flag Follow up
Flag Status Flagged

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



You've been invited to join Ring Neighbors Portal

Ring invites you to join the **Palm Bay Police Department** in the Ring Neighbors Portal

Neighbors Portal provides the **Palm Bay Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers
Unfortunately Internet Explorer is currently not supported